



Annual Library Profile 2024-2025

Bettyhill Library and Service Point



www.highlifehighland.com

Introduction

Library Profiles are prepared annually for each library within the Highland Libraries network as part of our commitment to service improvement, and to engage with our communities. They serve three main purposes:

- To assist local staff to evaluate the performance of their library in relation to their local community.
- To assist managers to monitor performance and plan service improvements across the wider network.
- To provide a concise document that can be offered to any person or organisation seeking information about a library.

Each library reflects its specific local community, making it unique. Any comparison of statistics such as issue figures must be made cautiously.

Performance and community information is based on library statistics, ward statistics or where available data relating to specific Integrated Learning Communities (Secondary school catchment areas)*. Ward or census information can be found at: http://www.highland.gov.uk/info/695/council_information_performance_and_statistics/575/highland_facts_and_figures

Summary of Library and Services Available

Branch: Bettyhill Library and Service Point

Address: Naver Teleservice Centre
Bettyhill
Sutherland
KW14 7SS

Telephone No: 01641 521754

Email address: bettyhill.library@highlifehighland.com

Web Address: <https://www.highlifehighland.com/libraries/bettyhill-library-and-service-point/>

Associated School Group: Farr High School

Ward: 1 North, West and Central Sutherland

Accommodation

Bettyhill Library is co-located with a Highland Council Service Point at Naver Teleservice Centre, Bettyhill.

Opening Hours

Mon - 09:00 - 12.30

Tue - 09:00 - 12.30

Wed - 09:00 - 12.30

Thur - 09:00 - 12.30

Fri - 09:00 - 12.30

Sat - Closed

Sun - Closed

Accessibility

Car Parking:

Public Transport:

Additional information

One public access computer with extra features for the visually impaired.

Activities

Regular Children's Activities:

Summer Reading Challenge during summer holidays.

Class visits from both school and nurseries.

Regular Adult Events:

Collect and Return Service

For customers who do not wish to browse our shelves in the library, we provide a Collect and Return service. By phoning or emailing your local library, a member of staff will select books for your chosen genre and arrange a convenient time for you to collect them.

How are we performing?

Bettyhill Library

| | 2023-24 |
|-------------------|----------------|
| Visits | 4563 |
| Event Attendance | 1010 |
| Issues | 1421 |
| Events | 112 |
| Computer Sessions | 32 |

Reference and Local History Collections

| (Please tick) | Basic collection | Collection of Area significance | Collection of Highland Significance | Collection of National Significance |
|----------------------|-------------------------|--|--|--|
| Reference Collection | | ✓ | ✓ | ✓ |
| Local History | | ✓ | ✓ | ✓ |

Please visit our website for more information: www.highlifehighland.com

Last Updated May 2024.