



Annual Library Profile 2024-2025

Caol Library



www.highlifehighland.com

Introduction

Library Profiles are prepared annually for each library within the Highland Libraries network as part of our commitment to service improvement, and to engage with our communities. They serve three main purposes:

- To assist local staff to evaluate the performance of their library in relation to their local community.
- To assist managers to monitor performance and plan service improvements across the wider network.
- To provide a concise document that can be offered to any person or organisation seeking information about a library.

Each library reflects its specific local community, making it unique. Any comparison of statistics such as issue figures must be made cautiously.

Performance and community information is based on library statistics, ward statistics or where available data relating to specific Integrated Learning Communities (Secondary school catchment areas)*. Ward or census information can be found at: http://www.highland.gov.uk/info/695/council_information_performance_and_statistics/575/highland_facts_and_figures

Summary of Library and Services Available

Branch: Caol Library

Address: Glenkingie St,
Caol,
Fort William
PH33 7DP

Telephone No: 01397 709643

Email address: caol.library@highlifehighland.com

Web Address: <https://www.highlifehighland.com/libraries/caol-library/>

Associated School Group: Lochaber High School

Ward: 11 Caol and Mallaig

Accommodation

Caol Library is situated near Caol Primary School on Glenkingie Street.

Opening Hours

Mon - 14:00 - 17:00

Tue - 10:00 - 13:00; 16:00 - 19:00

Wed - 14:00 - 17:00

Thur - 10:00 - 13:00

Fri - 11:00 - 14:00

Sat - Closed

Sun - Closed

Accessibility

Car Parking:

Car parking: Two disabled parking bays, shared parking with school and adjacent Youth Centre, not always available.

Public Transport:

Bus to village centre then to library by foot.

Additional information

Press button doors, ramped access, dual height enquiry counter, entire library is on ground floor of building.

Activities

Regular Children's Activities

- Summer Reading Challenge during summer holidays
- Class visits from both school and nurseries

Regular Adult Events:

- Staff create seasonal displays with book stock and props.
- Community information on behalf of Highland Council (planning etc).
- Community and Highland groups, e.g., Volunteering Highland; Am Baile; WEA, ARCH.

Collect and Return Service

For customers who do not wish to browse our shelves in the library, we provide a Collect and Return service. By phoning or emailing your local library, a member of staff will select books for your chosen genre and arrange a convenient time for you to collect them.

How are we performing?

Caol Library

	2023-24
Visits	14837
Event Attendance	4585
Issues	3200
Events	343
Computer Sessions	65

Reference and Local History Collections

(Please tick)	Basic collection	Collection of Area significance	Collection of Highland Significance	Collection of National Significance
Reference Collection		✓	✓	✓
Local History		✓	✓	✓

Please visit our website for more information: www.highlifehighland.com

Last Updated May 2024.