

Annual Library Profile 2024-2025

Cromarty Library



www.highlifehighland.com

Introduction

Library Profiles are prepared annually for each library within the Highland Libraries network as part of our commitment to service improvement, and to engage with our communities. They serve three main purposes:

- To assist local staff to evaluate the performance of their library in relation to their local community.
- To assist managers to monitor performance and plan service improvements across the wider network.
- To provide a concise document that can be offered to any person or organisation seeking information about a library.

Each library reflects its specific local community, making it unique. Any comparison of statistics such as issue figures must be made cautiously.

Performance and community information is based on library statistics, ward statistics or where available data relating to specific Integrated Learning Communities (Secondary school catchment areas) *. Ward or census information can be found at: http://www.highland.gov.uk/info/695/council_information_performance_and_statistics

Summary of Library and Services Available

Branch: Cromarty Library

Address: Hugh Miller Institute, Church St, Cromarty IV11 8XA

Telephone No: 01381 600318

Email address: cromarty.library@highlifehighland.com

Web Address: https://www.highlifehighland.com/libraries/cromarty-library/

Associated School Group: Fortrose Academy

Ward: 9 Black Isle

Accommodation

Set in the Historic Hugh Miller Institute, Cromarty Library provides a full range of resources and services and a friendly welcome to both the local community and visitors to the area.

Opening Hours

Mon - 10.00 - 12.00 Tue - 14.00 - 19.00 Wed - Closed Thur - 12:00 - 17.00 Fri - Closed Sat - Closed Sun - Closed

Accessibility

Car Parking:

Very limited on-street parking near the library, including 1 disabled parking space.

Car Park at edge of village on the links – 5 minutes' walk away

Public Transport:

Bus service between Cromarty and Inverness.

Additional information

Public toilets in the village. Staff toilet is DDA accessible and available if required.

Activities

Regular Children's Activities

Bookbug Sessions

Free Bookbug Sessions for children aged 0–3 years take place every Tuesday at 13:15.

Regular Adult Events:

Collect and Return Service

For customers who do not wish to browse our shelves in the library, we provide a Collect and Return service. By phoning or emailing your local library, a member of staff will select books for your chosen genre and arrange a convenient time for you to collect them.

How are we performing?

Cromarty Library

	2023-24
Visits	14837
Event Attendance	4585
Issues	3200
Events	343
Computer Sessions	65

Reference and Local History Collections

(Please tick)	Basic collection	Area	Collection of Highland Significance	National
Reference Collection		~	~	✓
Local History		✓	✓	✓

Please visit our website for more information: <u>www.highlifehighland.com</u>

Last Updated May 2024.