

# Annual Library Profile 2024-2025

Fort William Library



www.highlifehighland.com

#### Introduction

Library Profiles are prepared annually for each library within the Highland Libraries network as part of our commitment to service improvement, and to engage with our communities. They serve three main purposes:

- To assist local staff to evaluate the performance of their library in relation to their local community.
- To assist managers to monitor performance and plan service improvements across the wider network.
- To provide a concise document that can be offered to any person or organisation seeking information about a library.

Each library reflects its specific local community, making it unique. Any comparison of statistics such as issue figures must be made cautiously.

Performance and community information is based on library statistics, ward statistics or where available data relating to specific Integrated Learning Communities (Secondary school catchment areas) \*. Ward or census information can be found at: <a href="http://www.highland.gov.uk/info/695/council\_information\_performance\_and\_statistics/575/highland\_facts\_and\_figures">http://www.highland.gov.uk/info/695/council\_information\_performance\_and\_statistics/575/highland\_facts\_and\_figures</a>

#### **Summary of Library and Services Available**

Branch: Fort William Library

Address: 2 High St,

Fort William PH33 6EU

Telephone No: 01397 703552

Email address: fortwilliam.library@highlifehighland.com

Web Address: <a href="https://www.highlifehighland.com/libraries/fort-william-library/">https://www.highlifehighland.com/libraries/fort-william-library/</a>

Associated School Group: Lochaber High School

Ward: 21 Fort William and Ardnamurchan

#### Accommodation

Fort William Library provides the Community with access to the Internet and computers, weekly events for adults and kids as well as special events such as Author visits. The library is located at the east end of Fort William High Street.

#### **Opening Hours**

Mon - 10:00 - 20:00

Tue - 10:00 - 18:00

Wed - 10:00 - 13:00

Thur - 10:00 - 20:00

Fri - 10:00 - 18:00

Sat - 10:00 - 13:00

Sun - Closed

#### **Accessibility**

#### Car Parking:

The library has no designated customer parking. However, there is a public pay and display car park in Middle Street to the rear of the library.

#### **Public Transport:**

There is a regular local bus service in and out of Fort William. The library is situated between two bus stops.

#### Additional information

The library has automatic doors and is all on one level. It has some moveable height desks and a dual height enquiry counter.

There are public toilet facilities located at Fort William railway station and in the public car park in Bank Street.

#### **Activities**

#### **Regular Children's Activities**

## **Bookbug Sessions**

Free story, song and rhyme sessions for babies, toddlers, pre-school children and their families.

• Wednesday: 11:00 – 11:30

Thursday: 11:00 – 11:30

• Friday: 11:00 – 11:30 (Gaelic Session)

• Saturday: 11:00– 11:30

#### Lego Club

Build your imagination! Join us for Lego Club every Monday 15:30 – 17:30. For ages 5 – 12 years.

#### **Regular Adult Events:**

#### Craft & Chat

Bring along your knitting, sewing or other craft project and enjoy a chat and a cuppa. Every Thursday 18:00 – 19:30 & Friday 14:00 – 15.30.

## **Reading Groups**

Fort William Library runs an afternoon reading group who meet on the third Wednesday of the month 14:30 – 15:30. The evening reading group meet on the fourth Monday of the month 19:00 – 20:00.

#### **Collect and Return Service**

For customers who do not wish to browse our shelves in the library, we provide a Collect and Return service. By phoning or emailing your local library, a member of staff will select books for your chosen genre and arrange a convenient time for you to collect them.

# How are we performing?

## Fort William Library

|                   | 2023-24 |
|-------------------|---------|
| Visits            | 31028   |
| Event Attendance  | 7340    |
| Issues            | 20158   |
| Events            | 739     |
| Computer Sessions | 3117    |

# **Reference and Local History Collections**

| (Please tick)           | Basic<br>collection | Area significance | Collection of<br>Highland<br>Significance | National<br>Significance |
|-------------------------|---------------------|-------------------|---|--------------------------|
| Reference<br>Collection |                     | <b>✓</b>          | <b>✓</b>                                  | <b>✓</b>                 |
| Local<br>History        |                     | <b>✓</b>          | ✓   | ✓                        |

Please visit our website for more information: www.highlifehighland.com

Last Updated May 2024.