



Annual Library Profile 2024-25

Ullapool Community Library



www.highlifehighland.com

Introduction

Library Profiles are prepared annually for each library within the Highland Libraries network as part of our commitment to service improvement, and to engage with our communities. They serve three main purposes:

- To assist local staff to evaluate the performance of their library in relation to their local community.
- To assist managers to monitor performance and plan service improvements across the wider network.
- To provide a concise document that can be offered to any person or organisation seeking information about a library.

Each library reflects its specific local community, making it unique. Any comparison of statistics such as issue figures must be made cautiously.

Performance and community information is based on library statistics, ward statistics or where available data relating to specific Integrated Learning Communities (Secondary school catchment areas) *. Ward or census information can be found at: http://www.highland.gov.uk/info/695/council_information_performance_and_statistics/575/highland_facts_and_figures

Summary of Library and Services Available

Branch: Ullapool Community Library

Address: Mill St,
Ullapool
IV26 2UN

Telephone No: 01854 613522

Email address: ullapool.library@highlifehighland.com

Web Address: <https://www.highlifehighland.com/libraries/ullapool-community-library/>

Associated School Group: Ullapool High School

Ward: 5 Wester Ross, Strathpeffer and Lochalsh

Accommodation

The library is on the ground floor of the High School building which also houses the Community & Education Offices; MacPhail Theatre and the Youth Worker.

Opening Hours

Term Time	School holidays
Mon - 09:00 - 17:00	Mon – Closed
Tue - 09:00 - 17:00 18:00 20:00	Tue – 14:00 – 17:00 18:00 20:00
Wed - 09:00 - 17:00	Wed – Closed
Thur - 09:00 - 17:00 18:00 - 20:00	Thur – 09:00 – 13:00; 14:00 – 17:00; 18:00 – 20:00
Fri - 09:00 - 17:00	Fri – 10:00 – 13:00; 14:00 – 17:00
Sat - Closed	Sat – Closed
Sun - Closed	Sun – Closed

Accessibility

Car Parking:

Car Park at left hand side of building. Disabled parking spaces available.

Public Transport:

Limited bus service, regular Citylink bus service to and from Inverness.

Additional information

Toilets available in MacPhail Centre along the corridor from library.

Activities

Regular Children's Activities

Bookbug Sessions

Weekly, Monday 10:30-11:00, English/Scots language.

Lego Club

Every Friday, 14:00 – 15:00 during term time. (Starting 10th June 2022).

Regular Adult Events:

Collect and Return Service

For customers who do not wish to browse our shelves in the library, we provide a Collect and Return service. By phoning or emailing your local library, a member of staff will select books for your chosen genre and arrange a convenient time for you to collect them.

How are we performing?

Ullapool Community Library

	2023-24
Visits	22242
Event Attendance	1588
Issues	3218
Events	117
Computer Sessions	495

Reference and Local History Collections

(Please tick)	Basic collection	Collection of Area significance	Collection of Highland Significance	Collection of National Significance
Reference Collection		✓	✓	✓
Local History		✓	✓	✓

Please visit our website for more information: www.highlifehighland.com

Last Updated July 2024.