



Membership refund policy

- High Life Highland will deal with refund requests on an individual basis.
- As per our terms and condition High Life Highland will not offer refunds for non-use of membership. It is the responsibility of the member to cancel.
- All membership cancellations should be submitted via our [online cancellation form](#)
- Regardless of circumstances, High Life Highland will only refund up to the equivalent value of 12 months subscription.
- Annual Memberships are non-refundable and non-transferable.
- In Line with our T&Cs, Leisure and Sports Centres, may on occasion be closed for repair and maintenance work, or in the event of unforeseen circumstances. However, if your nominated leisure centre is fully closed continuously for more than 2 weeks, High Life Highland will offer the equivalent credit, for every additional full week.